



***NEW CASTLE COUNTY DEPARTMENT OF PUBLIC SAFETY
OFFICE OF EMERGENCY MANAGEMENT***

New Castle County Referrals for Excessive Heat Calls

Main Referral Number:

Delaware Help Line: 1-800-464-HELP (4357) or 2 1 1

Supplemental Numbers:

Catholic Charities: 302-654-9295 or website:

<http://www.dhss.delaware.gov/dssc/liheap.html>

Summer Cooling Assistance Program (SCAP): This program operates during the months of June-August and helps pay for electricity to cool homes with air conditioning during the hot, humid summer months. In addition to receiving a grant to offset the high costs of electricity to air condition a home, some populations may be eligible to receive a room sized air conditioning unit.

Delmarva Power: 1-800-375-7117 (customer service)
Monday-Friday 7am – 7pm

City of Wilmington 302-576-CITY (2489)
Office of Constituent Services – Fan Program